



For projects that include planting a tree, installing a mailbox or building a deck ... among others.

1 NOTIFY

Notify your local one-call center 2 days before work begins by calling 811 (7am-5pm weekdays) or making an online request (www.va811.com). The one-call center will transmit your info to all affected utilities.



2 WAIT

Wait 2 days (excluding weekends and legal holidays) for affected utility operators to respond to your request. On average, between 7-8 utility operators are notified for each request.



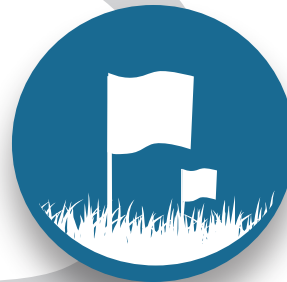
3 CONFIRM

Confirm that all affected utility operators have responded to your request by comparing the marks to the list of utilities the one-call center notified. You can search your ticket by street address or arrange for an email or fax when all markings have been done. Go to www.va811.com.



4 RESPECT

Respect the marks. The marks provided by the affected utility operators are your guide for the duration of your project. If you are unable to maintain the marks during your project, or the project continues past 15 working days from the day marked, please contact 811 to ask for a re-mark.



5 DIG CAREFULLY

Dig carefully. If you can't avoid digging near the marks (within 24 inches on all sides), consider moving your project to another part of your yard. If you must dig near the marks, hand dig or use vacuum excavation to expose the utility lines. After exposing them, avoid using mechanized equipment within the 24" tolerance zone.

